

+ GENERAL BUSINESS TERMS



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T-SHIRTS 4U s.r.o., Company Reg No.: 63986515 Tax Reg No.: CZ63986515
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General delivery terms for services and goods

1) These general delivery terms determine the method of delivery of services and goods between the T-SHIRTS 4U s.r.o. Company (hereinafter the "Seller") and the customer (hereinafter the "Buyer"). The terms may only be amended or supplemented in writing by mutual agreement between the Contracting parties.

2) The contractual relationship between the Seller and the Buyer originates under the conditions set out below::

The Buyer submits an order:

- a) by electronic mail
- b) a written order

The Seller confirms the order to the Buyer.

3) Subject of performance

The subject of performance is printing services in the field of decoration of fabric item products and the related services. Fabric goods are also the subject of performance of the delivery.

4) Purchase price of services and goods

The price is formed:

- on the basis of the Seller's valid price list for the specific period
- on the basis of a framework agreement with the Seller
- as a contractual price during submission of a binding order from the Buyer.

The price of services and goods does not include costs for transport of the goods to the Buyer.

The price of services and goods does not include costs for packaging the goods.

Packaging is determined by the supplier's valid price list.

The Seller reserves the right to charge costs related to issue of export documents for orders from another country.

All the prices are given excluding 21% VAT.

5) Delivery deadline

The delivery deadline is always determined in the Seller's offer depending on the quantity in stock and manufacturing capacities.

The Seller confirms the binding deadline together with the Buyer's order.

The delivery deadline may be changed in the following cases:

- a) the deposit invoice is not paid,
- b) the Buyer fails to respond to the sample product within the set time limit:

6) Delivery terms

- a) the site of performance is the business premises of the Seller T-SHIRTS 4U s.r.o. at the address Vaníčková 396/7, 160 17 Prague 6 – Strahov.
- b) The goods may also be delivered to the Buyer by courier service by agreement with the Seller, e.g.:
 - Messenger
 - GLS
 - UPS

- we arrange a contractual carrier for large-volume orders.

Performance means the time of handing over of the goods for transport to the Buyer.

The Seller is not liable for any quantity differences established outside its business premises.

The Seller reserves the right to reduce the delivered quantity due to elimination of defective products up to a maximum of 2% of the total value of the order.

7) Terms of payment

- a) 70% of the deposit payment including VAT before performance commences by the Seller and subsequent settlement of the deposit payment after delivery of the goods.
- b) deposit invoice and settlement by invoice after delivery of the goods
- c) payment in cash on delivery of the goods
- d) invoice on delivery of the goods with a due date (for contractual

partners)The Seller is entitled to invoice partial performance of the subject of the contract and the Buyer is required to pay such invoices within the due date. The Buyer acquires proprietary rights to the goods on the date of payment of the purchase price to the Seller in full, including VAT. Retaining or reducing payments for the delivered goods due to a counter-receivable is not permitted.

8) Contractual fines

In the event of delay in payment of any monetary amounts, the Seller will charge interest on late payment in the value of 0.5%..

9) Withdrawal from the contract

The Seller may withdraw from the contract if the Buyer delays in payment of the deposit by more than 10 days after the arranged deadline, and also in the event of serious breach of the contract or in cases determined by the Commercial Code. The notice of withdrawal must be executed in writing and must give the reason for the notice. The contract is voided on delivery of the notice

10) Claims

The Buyer is entitled to submit a claim against the delivery of services and goods on the basis of the valid Commercial Code. The claim must be submitted in writing. The Seller is required to issue a statement concerning the claim within 30 days. The Buyer is required to hand over the goods the claim concerns so that they are available to the Seller for the purpose of evaluating the claimed defects

11) Force majeure

The Seller is not liable for any delay in delivery or the impossibility of delivery of goods as a result of force majeure or in the event that the ordered goods are not available on the market within the time limit required by the Buyer. In such cases the Seller will inform the Buyer by message of the option of partial performance of the delivery, of extension of the deadline for performance, or of the impossibility of delivery of the specific goods, whereas the Buyer does not become entitled to any compensation of potential damages against the Seller.

12) Other provisions

Goods:

The delivered goods are the fabric products offered by the Seller. A sample product is completion of an item or its part for the purpose of evaluation of the work by the Buyer

Graphic materials:

Graphic materials for execution of the work may only be submitted in electronic form.

Graphics must be in one of the formats given below:

PDF, AI, EPS, PSD, TIFF

Bitmap materials must be in 1:1, in a resolution of at least 300 dpi.

Text must be converted to curves.

The price for graphic design is governed by the Seller's valid price list.

Archiving materials:

- data in electronic form is archived for 2 years
- films are archived for 1 year free of charge

Information necessary for accepting an order:

- a) the customer's contact and invoicing information
- b) the quantity, type, colour and size of the ordered goods
- c) graphic materials
- d) placement and type of printing and its size – print instructions
- e) method of packaging and transport of the order
- f) deadline for completing the order

